



**HOMELESSNESS STRATEGY  
CHESHIRE EAST COUNCIL**

**2014-2017**

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### 1. This document

The Homelessness Act 2002 granted new provisions and powers for local authorities' work on homelessness and prevention. It required local authorities to publish a review of homelessness in their area and a strategy for the future, outlining how the council and their partners would work to prevent homelessness and ensure accommodation and support for those who were homeless or at risk of homelessness.

The Act requires that a new and revised strategy be published at least every five years; this is Cheshire East's second Homelessness Strategy and it will run from 2014 to 2017. This document should be read in conjunction with Cheshire East's Homelessness Review.

The areas identified for action in this strategy are related to analysis of the current situation in Cheshire East as set out in the Review, or were raised through consultation with statutory and voluntary sector organisations, and individuals experiencing homelessness. Full details of the consultation undertaken are available in the Review.

The document begins with an examination of relevant strategies at national, regional and local level and then sets out strategic priorities for Cheshire East under the following headings: prevention, processes, temporary accommodation, tenancy support and permanent housing.

## **2. Strategic context**

This section outlines the national, county and district level strategic context within which the Cheshire East Homelessness Strategy will be placed.

## **2.1 National**

Government policy on homelessness is outlined in the document “*Sustainable communities: settled homes; changing lives*”. This strategy focuses on:

- § Preventing Homelessness
- § Providing support for vulnerable people
- § Tackling the wider causes and symptoms of homelessness
- § Helping more people move away from rough sleeping; and
- § Providing more settled homes

The strategy builds on the 2003 report “*More than a roof*” and continues to recognise that the personal and social causes of homelessness must be tackled alongside structural issues, such as housing supply.

### **- Social Housing**

In 2006 the Housing Corporation published “*Tackling Homelessness*”, which outlines the role that Housing Associations are expected to take in preventing and responding to homelessness. The focus is on partnership working with local authorities and relevant stakeholders, with associations requested to prepare homelessness action plans that set out measures they will take around statutory and non-statutory homelessness. The Hills report “*Ends and Means: The Future Role of Social Housing in England*” published in 2007 looked at how we can best meet housing need now and in the future. The report emphasised the importance of a holistic approach to housing need, integrating employment, and training advice to ensure that tenants and homeseekers increase their opportunities for social and financial inclusion. The report also looked at how we can create and sustain mixed communities.

### **- Homelessness Change**

The Homelessness Change programme is the successor to the Government’s Places of Change which will see a share of £41.5 million invested to improve the quality of hostel accommodation and other homelessness services such as day centres. Cheshire East Council are keen to be involved in this funding opportunity to improve and develop our current offer of temporary accommodation

### **- Rough Sleeping Strategy**

The Government’s rough sleeping strategy “*No one left out; Communities ending rough sleeping*” recognises the importance of:

- § Preventing people sleeping rough and tackling the flows of new rough sleepers onto the streets
- § Diverting people from the streets as quickly as possible, so no-one needs to stay sleeping rough and to avoid people becoming entrenched and developing problems such as poor mental or physical health and substance misuse.
- § Sustaining people in accommodation and their communities to prevent them returning to the streets in the future.

### **- Public Service Agreement 16**

The Public Service Agreement 16 enacted in October 2007 aims to increase the proportion of socially excluded adults in settled accommodation and employment, education or training. For the purpose of this PSA socially excluded adults include care leavers, adult offenders under probation supervision, adults in contact with secondary mental health services; and adults with moderate to severe learning disabilities.

### **- Strategy and policy documents**

A number of other recent strategy and policy documents also impact directly and indirectly on homelessness. These include:

- § *Homes For the future: more affordable, more sustainable*, the housing green paper from Communities and Local Government (CLG), which sets out the Government's ambitions on the building of and access to private and social housing in England.
- § *Lifetime Homes, Lifetime Neighbourhoods: A National Strategy for Housing in an Ageing Society* published by CLG in February 2008 sets out government plans for ensuring the availability of appropriate housing for older people, as an ageing population puts pressure on homes, health and social care services.
- § *Reducing Dependency, Increasing Opportunity: Options for the future of Welfare to Work* is a report by David Freud into the future of the welfare system, looking particularly at ways to reduce the number of people on benefits.
- § *The Our Health, Our Care, Our Say* White paper sets out a vision to provide people with good quality social care and NHS services in the communities where they live. These services should extend to all members of the community and be readily accessible by homeless individuals.
- § *A Five year Strategy for Protecting the Public and Reducing Re-offending* outlines how the National offender Management service (NOMS) will ensure that the Criminal Justice System is effective in changing lives and tackling the factors that make people more likely to reoffend. This includes joint working with a wide range of partners beyond the Criminal Justice System, including among others housing and homelessness services.
- § *Drugs; protecting families and communities*, is the Home Office ten year drugs strategy 2008-2018. This strategy focuses on protecting communities, families, young people and children through tackling drug supply, crime, anti-social behaviour, as well as delivering new approaches to drug treatment and public information campaigns.
- § The Crime & Disorder Act 1998 promotes the practice of partnership working to reduce crime and disorder and places a statutory duty on police and local authorities to develop and implement a strategy to tackle problems in their area. Section 17 of the Act recognises that there are key stakeholder groups who have responsibility for the provision of a wide and varied range of services to and within the community. In carrying out these functions section 17 places a duty on them to do all it can to reasonably prevent crime and disorder in their area.

## **2.2 Sub-regional**

The delivery of sub-regional homelessness issues is delivered by the Local Authorities of Cheshire East, Cheshire West and Chester, Warrington and Halton who meet quarterly to plan and develop joint strategies and policies and commission services which would work more effectively on a wider footprint.

Cheshire East has a Sub-Regional Housing Strategy. The vision of this strategy is to provide a housing offer that supports the creation of balanced, sustainable communities and the regeneration of the sub-region's most deprived neighbourhoods. This is to be achieved through effective lobbying, partnership working and community engagement, to create a sub-region where all residents can achieve independent living in good quality, affordable homes that are appropriate to their needs.

The four priorities listed below have been identified as the key issues for the sub-region:

- Priority one: To increase the supply of affordable housing to support economic growth and development
- Priority two: To make best use of the sub-region's existing housing stock
- Priority three: To meet the housing and accommodation-related support needs of the sub-region's most vulnerable residents
- Priority four: To increase the supply of market housing to support continued economic growth and regeneration and to meet local housing needs

## **2.4 Local**

### **- Drug & Alcohol Action Team**

The Cheshire Drug & Alcohol Action Team (DAAT) is a partnership of organisations that works to co-ordinate and implement the National Drug Strategy in East Cheshire. These organisations work to:

- § Prevent young people becoming drug users
- § Reduce the supply of illegal drugs
- § Reduce drug-related crime and the harm it causes to communities
- § Promote treatment and support and reduce drug related deaths
- § Encourage drug offenders into treatment and away from involvement in drug-related crime
- § Assist drug users to access accommodation, education and employment
- § Reduce drug-related issues that have an impact on community morale
- § Consult drug users and their carers, as well as those communities affected by drug use.

### **- Crime and Disorder**

In order to meet the aims of section 17 of the Crime and Disorder Act 1998 Cheshire East Council has established a Crime and Disorder Reduction Partnership (CDRP). The CDRP includes the Police, Fire Service, the NHS primary care trusts and Probation service. There is also input from the Youth Offending Team, drug action

Team, the community and voluntary sectors and other partners including Housing. The Housing team participates in several operational and strategic groups which aim to tackle reduce crime and anti-social behaviour and work together to manage offenders. These are:

- § Reducing Re-Offending group
- § Local Risk Management group
- § Prolific Offenders group
- § MAPPA- high risk offenders
- § Task and Co-ordinate

#### **- Cheshire East Domestic Abuse Partnership**

This partnership brings together all statutory and third sector agencies with a responsibility to respond to domestic abuse including the housing sector. Its priorities for this year are:

- § Establishing a strategy in which all partners have investment and which informs other strategies particularly LSCB & LSAB's
- § Embedding the newly established CE DAP partnership structures
- § Ensuring the local strategy is in line with the government's Violence Against Women & Girls strategy, including the identification of a senior "champion" in the area.
- § Securing long term commissioning of services, including increase in long term support for lower risk clients
- § Improving integrated family work and responses to the overlap of domestic abuse/mental health/substance abuse.
- § Embedding new training programmes
- § Achieving National targets and accreditation of MARAC process and Independent Domestic Violence Advocacy Services (Leading lights)
- § Improving & integrating performance reporting from all agencies
- § Improving access to services for all communities

### 3. Priorities for Cheshire East

The review of homelessness in Cheshire East and consultation with stakeholders in the statutory and voluntary sectors, as well as with service users has informed a number of priorities for Cheshire East. These are detailed in the following sections, under the following headings:

- § Providing effective early intervention
- § Complex needs and Crisis management
- § Support
- § Accommodation and affordability
- § Communication

Under each heading the key findings from the review, and where appropriate from consultation, are outlined. Action points follow.

Cheshire East Council is committed to developing this strategy into an action plan that will be taken forward over the next 3 years.

**Action 1:** The Council will work with partner organisations to develop an action plan encompassing each of the points in this strategy, for delivery in the period 2014-2017

**Action 2:** Cheshire East Homelessness Strategy Steering Group will be instrumental in assisting the development of this action plan, and in designing a structure for implementing, monitoring and evaluating progress against the targets set out in the action plan.

**Action 3:** Service users will be involved, via consultation, in development of any new initiatives which are brought forward from delivery of the action plan



## **4. Providing effective early intervention**

Prevention of homelessness is central to this strategy. Homeless acceptances have risen slightly over the past 2 years in Cheshire East, as in the rest of England, so it is important to maintain if not improve on the number of successful prevention cases achieved. The earlier the intervention the more likely it is that a household can be kept in their own homes and this should be the main aim wherever possible.

This section details Cheshire East Council's strategic actions in a number of prevention areas.

### **4.1 Effects of welfare reform**

#### **Findings from the review**

The homelessness review set out in detail how the various welfare reform issues have, and will in the future, affect households in Cheshire East. The entitlement to the single room rent only for single people ages 25 to 34 will continue to impact on homelessness as this group are unable to access affordable accommodation in the private sector. The introduction of Universal Credit will increase financial pressure on households and may result in increased evictions due to failure to pay housing costs. The reduction in housing benefit for working age social tenants has affected around 2400 households in the Borough, who will either have to make up the difference in their rent or move. The benefits cap – which has limited the amount of benefits income available to both single and family households-has had a minimal effect on households in the borough but in conjunction with Universal Credit this will reduce income and means that choices will have to be made on where to spend household income.

Much work was undertaken by Cheshire East in partnership with registered providers and other agencies to try to minimise the impacts of changes as they were introduced and the borough's housing allocations policy was changed to try to manage the effects of the under-occupation charge for social tenants.

The consultation events revealed that the main concerns were around ensuring that vulnerable clients are to access help to advice and assistance to deal with the changes to the benefits system, receive budgeting advice and improve financial capability.

#### **Strategic Actions**

Action 4: Cheshire East Council to work with DWP to provide debt advice to vulnerable clients and to identify those who need to have rent paid directly to their landlord.

Action 5: Encourage Registered Providers to put mechanisms in place to ready tenants for the introduction of Universal Credit, offer budgeting workshops and bespoke advice sessions.

Action 6: Improve partner's knowledge, particularly social care, of how welfare reform issues will affect vulnerable clients and where they can obtain help to resolve housing related benefit problems.

Action 7: The Housing team will ensure that staff are aware of changes and are able to access resources to assist clients who are threatened with homelessness.

## **4.2 Single Homeless Clients**

### **Findings from the review**

Despite fairly low homeless acceptances amongst single people, 51 in 2012/13, this group still made up 47% of the 108 households who were owed a duty and the number of single males accepted has increased from previous years. Welfare reform changes have affected the ability of single people under 35 to access affordable accommodation in the private sector and this has had a knock-on effect in supported housing projects, with residents unable to move-on and therefore preventing vulnerable clients from accessing services.

The number of single homeless clients under 25 accessing help from the Young Person's Housing Support workers was 180 in the period from October 2012 to September 2013, the work done by the 2 members of staff means that many cases who would have presented as homeless are assisted to source alternative accommodation or remain at home where it is reasonable to do so.

Single homeless service users who attended the consultation event highlighted the need for more diverse methods of communicating information to them and indicated that many young people were not motivated to find out information for themselves, relying on support workers to sort out problems for them.

### **Strategic Actions**

Action 8: Explore the possibility of a drop-in facility for young people in the south of the borough, to provide holistic advice including housing, benefits and debts.

Action 9: Cheshire East will work with stakeholders to ensure that single homeless clients are aware of how they can access information regarding housing and benefits issues.

Action 10: The Council will look to continue to fund the work of the Young Person's Housing Support Workers in Cheshire East to ensure that parental evictions do not increase and youth homelessness is reduced.

Much of the information and feedback from the review and consultation process centred around communication and accommodation for this group and there are further actions in these sections later in this document relating to single homeless clients.

### 4.3 Homeless from institutions/leaving care

The results of the review revealed that the numbers of cases accepted as homeless due to leaving custody was relatively low across Cheshire East. This does not reflect the fact that many offenders lose their accommodation due to being taken into custody and work needs to be done to ensure that homelessness is prevented wherever possible. The consultation exercise with stakeholders gave leaving custody as one of the main contributory factors for their clients, which indicates that offenders may not be accessing statutory services.

The number of care leavers accepted in 2013/14 was also very low, with just 8% having this reason for their homelessness. Following the House of Lord's Ruling on homeless 16 and 17 year olds, "The Southwark Judgment", the numbers of care leavers in Cheshire East could increase significantly if Social Services are required to offer more young people care services. The consultation did not highlight any specific actions around care leavers but the action point relating to a formal protocol to be drafted between Housing and Social care, for dealing with 16/17 year olds should ensure that processes are put in place to deal with any increased demands on services.

People leaving hospital as homeless has not been identified as an issue but it is important to ensure that local hospital discharge co-ordinators are aware of procedures and protocols are in place to deal with potentially homeless patients. The need for timely and high quality advice to prevent households becoming homeless and prevention of evictions from both social and private tenancies are both priorities in the Regional Homelessness Strategy.

#### Strategic Actions

Action 11: Cheshire East Housing team will work with colleagues on the 16+ team to encourage the delivery of earlier housing advice to those young people leaving care.

Action 12: The Housing team will maintain links with the 16+ team and encourage joint training to ensure that both teams are kept updated with processes and changes in legislation.

Action 13: Cheshire East will build on existing programmes to address the issue of unplanned discharges from hospital, particularly from mental health units, to ensure that vulnerable clients are not placed in inappropriate accommodation.

Action 14: Work will be undertaken with resettlement officers in prisons and young offender's institutions to ensure that they are able to access services e.g. single point of access, at an early stage, to avoid offenders being released from prison with no accommodation.

Action 15: Cheshire East will look to develop better links with probation services to ensure that they are fully informed on homelessness issues and best able to advise clients.

#### **4.4 Preventing rough sleeping**

Levels of rough sleeping across Cheshire East are low, with the last three formal counts revealing numbers of between 0 and 4. Local knowledge suggests that at different times of the year individuals may be sleeping rough, the official count, conducted on a specified night in the year, does not always show the extent of the problem in the area. No Second Night Out remains the only service within the Borough specifically for rough sleepers and there is a definite need for a published protocol on how those sleeping outside in cold weather will be dealt with. It would also be helpful to have named contacts for the general public to report incidences of rough sleeping.

The Government's report "No-one left out" includes a good practice guide designed to help local housing authorities and their partners review and plan their strategic approach to preventing and tackling rough sleeping. A self assessment checklist included in the guide can help to assess the comprehensiveness of the services provided, improve partnership working and highlight opportunities for improving services to rough sleepers and those at risk of rough sleeping. It would be beneficial to complete the assessment to identify what, if any, services should be provided. Stakeholders involved in the consultation exercise indicated that often clients with complex needs are excluded from temporary accommodation projects in the area and these are the types of people that often end up sleeping rough. A client of the Barnabus Centre in Macclesfield (East Cheshire Drugs & alcohol team) highlighted, via a NHS feedback sheet, the need for an outreach service for homeless people, providing equipment for rough sleeper's, a soup kitchen and day centre.

#### **Strategic Actions**

Action 16: In consultation with partners, Cheshire East will review the remit of the No Second Night Out project with a view to extending it to more complex clients.

Action 17: Cheshire East will continue to work with partners, charitable organisations and local churches to develop services to assist rough sleepers.

Action 18: The national "Streetlink" system will be more widely publicised by the council in order to try to form a more accurate picture of rough sleeping in the borough.

#### **4.5 Homeless from the social rented sector**

#### **Strategic Actions**

Action 20: The Council will monitor the number of evictions from the social rented sector to identify any trends and take appropriate action if needed to address this issue.

Action 19: The council will work with all the main providers of social rented accommodation to ensure that processes are in place to refer clients, who are in financial difficulties, at an early stage, in order for prevention work to commence.

Action 21: Cheshire East will continue to provide funding via the Homeless Prevention Fund to assist clients who have arrears in the social sector.

#### **4.6 Homeless from the private rented sector**

One of the 3 main reasons for homeless acceptances is the ending of Assured Shorthold tenancies the Council operates a Rent Bond scheme, which has been extremely successful in assisting potentially homeless and homeless households to access the private sector. However payments back into the scheme are low, with a collection rate of just 5.5% of the total outlay recovered in the year to date.

Affordability in the private sector for young people, under the age of 25, was highlighted as an issue during the consultation process. Local Housing Allowance rates are such that it is almost impossible for this client group to access privately rented accommodation; a solution to this problem needs to be found.

The standard of accommodation in the private sector is not always good, the introduction of the Landlord Accreditation Scheme across the Borough should help in part to ensure that properties, owned by landlords signing up to the scheme, meet safety requirements and are of a decent standard. Landlords themselves are also accredited and this will recognise those who operate sound management practices and encourage them to operate within the law when dealing with tenancy issues, which will obviously benefit tenants and reduce the need for interventions by the Housing team.

#### **Strategic Actions**

Action 22: Cheshire East will develop a private sector landlord offer, to incorporate a tiered system of advice to private landlords, encouraging them to become accredited and to work with the private sector liaison officers to prevent homelessness.

Action 23: The issuing of section 21 notices by private landlords will continue to be monitored by the Housing team; this process will identify bad practice by landlords, increase homeless prevention and help to identify common themes occurring on reasons for eviction.

Action 24: The rent bond scheme will be re-launched with the aim of increasing the numbers of landlords participating and also encouraging financial inclusion by tenants with the link into the Credit union.

#### **4.7 Homeless due to relationship breakdown**

One of the three main causes of homelessness in the Borough is violent or non-violent breakdown of relationship, accounting for one third of the total acceptances. Many high level domestic violence cases are now dealt with by a multi-agency panel called a MARAC. These meetings, which are held once a month, have led to the reduction in the number of cases approaching Housing Options for assistance, as more victims are able to remain in their homes with target-hardening and appropriate support.

The percentage of non-violent breakdown in relationship cases has increased slightly over the past three years; financial pressures can often lead to partnerships breaking down, so it is essential to ensure that families have access to advice regarding debts and rights to benefits at the earliest opportunity. This is addressed at Action point 17. There was little feedback from the review regarding domestic violence and non-violent relationship breakdown.

Action 25: Housing Options will link into the action identified in the Vulnerable person's Housing strategy to develop information- sharing protocols in order to create better shared databases of clients movements and status.

Action 26: Cheshire East will continue to work closely with the established cross-agency groups on domestic abuse issues.

Action 27: Cheshire East will continue to work jointly with partners to maintain and improve the reduction in homelessness due to parental eviction.

Action 28: Housing staff will receive on-going training on domestic abuse awareness and housing rights on breakdown of relationship in order to provide advice to clients presenting with these issues.

### **5. Complex Needs and Crisis Management**

#### **Strategic Actions**

Action 29: Utilise the existing cross-agency working group to explore and develop options to address the lack of specialist accommodation for clients with substance abuse issues.

Action 30: Cheshire East will look to introduce a multi-agency approach to assessing clients with complex needs.

Action 31: Housing will develop a protocol for how difficult clients will be dealt with, who make repeat presentations to the housing team and via the single point of access.

Action 32: The Housing Options team will work with partner agencies to ensure that they are trained in how the homelessness process works and how to access advice in emergency situations.

Action 33: Improve liaison with mental health services to inform housing staff on the pathways for clients with mental health issues. Also improve staff awareness on how they should approach clients with these health problems.

## **6. Support**

### **Strategic Actions**

Action 34: Develop the Single Point of Access for supported accommodation and floating support services with the aim of increasing awareness amongst stakeholders and improving referral rate.

Action 35: Encourage providers to promote both their services and the single point of access to other agencies, with the aim of ensuring that potential service users are aware of the route into support.

Action 36: Housing will work with the Supporting people service to ensure that provision of floating support is meeting need, monitoring applications and referrals via the SPA.

Action 37: Promote the use of the Enhanced Housing options module on the homechoice system in order to facilitate access to support for residents of the borough across a range of issues.

Action 38: The housing team will work towards increasing the numbers of floating support referrals made by the prevention team and private sector liaison officers via the single point of access.

## **7. Accommodation and Affordability**

### **Strategic Actions**

Action 39: Cheshire East will use the Review of private sector accommodation to develop a plan to increase the housing stock available to single homeless people.

Action 40: Housing will work with partners to deliver the actions identified in the vulnerable person's housing strategy with regard to people with physical and sensory disabilities and their housing needs.

Action 41: The Housing team will work with Supporting People and accommodation providers with a view to ensuring that stock is being used to best effect and changing use where deemed appropriate.

Action 42: Continue to promote the development of more flexible social rented accommodation through planning processes and the reuse of empty homes, prioritising accommodation suitable for single homeless clients.

Action 43: Housing will complete affordability checks, where appropriate, on those clients who engage with the prevention team and private sector liaison officers to ensure that any tenancy offered is sustainable.

Action 44: Explore the possibility of pooling the housing emergency accommodation budget with Children's services to best meet the needs of care leavers and other homeless clients.

Action 45: Housing will build on existing schemes to enable move on into the private sector from supported/temporary accommodation.

Action 46: The Housing Allocations policy and Homechoice system will be continually monitored and reviewed to ensure it best meets the needs of the Borough's residents and is adapted to meet new legislation

Action 47: Housing will continue to use all available funding streams to address affordability issues for those who are homeless or threatened with homelessness.

Action 48: Cheshire East will promote the work of the money advice officer and monitor referrals to the service to assess the impact of any increase in mortgage interest rates on owner occupiers.



## **8. Communication**

### **Strategic Actions**

Action 49: Housing will look to development different methods of communicating information and giving advice to residents of the Borough.

Action 50: Engagement with stakeholders and the wider business community will be improved to ensure that they are aware of available services.

Action 51: Housing will look to develop information sharing protocols both with departments inside the council and other agencies.

Action 52: Housing will improve the content of the Cheshire East website so that people can easily access information, the feasibility of the development of a housing hub for professionals will form part of this process.

Action 53: Develop better consultation and feedback processes with service users to ensure that they are involved in how housing services should look.

## **9. Implementation & Monitoring of the Strategy**

The action plan established from the strategy will help evidence the need for investments and/or commissioning of new services within the Borough. In order to ensure that the action plan objectives are met and achieved, structured and comprehensive monitoring of the plan must be completed.

The Homelessness Strategy Steering Group, consisting of statutory and other voluntary agencies, will monitor and review the progress in accordance with the action plan on a quarterly basis. A review of the Homelessness Strategy will be undertaken annually to establish feedback and progress of the action plan.

### **9.1 Future Consultation**

The strategy is a working document and it is therefore essential that it is reviewed and the projects/initiatives contained in the action plan are monitored to ensure that they are carried out.

As one of the priority actions emerging from the consultation is joint working, it is important that regular liaison is carried out with key partners and service users.

The Homelessness Strategy Steering Group is an essential part of the monitoring process and contains a number of key organisations. A full list of the organisations represented on the steering group can be found in Appendix A.

## **9.2 Future Strategy Changes**

As the strategy is a living document it is inevitable that some alterations may occur and that some actions may not be deliverable. The removal or additions of relevant actions, in addition to any changes in funding arrangements should be discussed with key partners and agreed in principle with the majority of the Homelessness Strategy Steering Group.

All key stakeholders will be notified of the changes agreed and will be given 28 days to respond.

## **9.3 Comments & Feedback Relating to this Strategy**

Feedback and updated information from stakeholders, as a result of the distribution of the Homelessness Review, has been taken into account in the formulation of this strategy. If you would like to make any comments about this document or to request any further information or related documents please contact:

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## **GLOSSARY OF TERMS**

<b>ASBO</b>	Anti Social Behaviour Order
<b>AST</b>	Assured Shorthold Tenancy
<b>BME</b>	Black & Minority Ethnic
<b>BVPI</b>	Best value performance indicator
<b>CAB</b>	Citizen Advice bureau
<b>CBL</b>	Choice Based Lettings
<b>CEC</b>	Cheshire East
<b>CDAP</b>	Cheshire domestic abuse partnership
<b>CLG</b>	Communities and Local Government
<b>CPPHT</b>	Cheshire Peaks & Plains Housing Trust
<b>DAAT</b>	Drug and alcohol action team
<b>GP</b>	General Practitioner
<b>HA</b>	Housing Association
<b>HB</b>	Housing Benefit
<b>HMO</b>	House in Multiple Occupation
<b>HOT</b>	Housing Options Team
<b>HSSA</b>	Housing Strategy Statistical Appendix
<b>IMD</b>	Index of Multiple Deprivation

<b>LA</b>	Local authority
<b>LAA</b>	Local Area Agreement
<b>LGR</b>	Local Government Re-Organisation
<b>LHA</b>	Local Housing Allowance
<b>LSP</b>	Local Strategic Partnership
<b>LSVT</b>	Large scale voluntary Transfer
<b>MAM</b>	Multi agency monitoring
<b>MAPPA</b>	Multi Agency Public Protection Panel
<b>PCT</b>	Primary Care Trust
<b>PPO</b>	Prolific and other priority offender
<b>PSL</b>	Private Sector Leasing
<b>P1E</b>	Statistical return on statutorily homeless households
<b>RDS</b>	Rent Deposit Scheme
<b>RSL</b>	Registered social landlord
<b>SMART</b>	Specific, measurable, achievable, realistic, time bound
<b>SMHA</b>	Strategic Market Housing Assessment
<b>SOA</b>	Super Output Area
<b>SP</b>	Supporting People
<b>YOT</b>	Youth Offending Team

## **APPENDIX A**

### **List of organisations represented on Homelessness Strategy Steering Group**

English Churches Housing Group  
Regenda Group  
Wulvern  
Cheshire East Council Care Leavers Team  
Youth Offending Team  
Adullam Housing  
Cheshire Police  
Cheshire Peaks & Plains Housing Trust  
Total People  
New Leaf  
Macclesfield Cradle Concern  
Citizen's Advice Bureau  
Connexions  
Jobcentreplus  
Johnnie Johnson Housing  
Shelter  
East Cheshire Drugs Service  
Crewe YMCA  
Cheshire East Council Benefits Section  
Macclesfield Care & Concern  
Macclesfield Women's Aid  
Child & Adolescent Mental Health 16-19 Team  
Probation Service  
Just drop In Macclesfield  
Plus Dane Housing  
Crewe Women's Aid  
Places For People

## **HOMELESSNESS STRATEGY ACTION PLAN 2014-17**

Once consultation on the Strategy is complete, a SMART action plan will be incorporated here.